

Welcome Offer for New World CLUB New Members

Terms and Conditions:

1. Welcome Offer (“Offer”) for New World CLUB New Members is valid from now till 30 June 2024. Each member who has registered via the designated registration link during the promotion period (“eligible member”) can redeem the Offer once only (a complimentary drink of Da Hong Pao Bubble Tea). Limited quantity, while stock lasts.
2. The redemption of the Offer is valid till 31 August 2024 and only redeemable at COUCOU Hotpot • Tea Break at K11 Art Mall (Address: Shop B124, B1/F, K11 Art Mall, 18 Hanoi Road, Tsim Sha Tsui) or COUCOU Reserve at K11 MUSEA (Address: Shop 608-609, 6/F, K11 MUSEA, Victoria Dockside, 18 Salisbury Road, Tsim Sha Tsui) (“Merchant”) for both takeaway or dine-in (subject to the Merchant’s Terms and Conditions).
3. Eligible member must present the valid QR code to Merchant via Artisanal Living App for redeeming the Offer.
4. The Offer cannot be used with any other promotions or offers, cannot be exchanged for cash or other products and it cannot be reissued after the due date.
5. Each individual person shall only be eligible for one New World CLUB Membership, and shall apply for New World CLUB Membership by authentic and valid mobile phone number and email address. Duplicate application with the same mobile phone number and/or email address, or the holding of more than one membership account by the same individual will not be accepted by the Club. The Club may at any time require Members to undertake account verification by providing information and/or documents as the Club deems appropriate. The Club reserves the right to suspend or terminate a Member’s Membership, his/her account, or where applicable forfeit any entitlements to any incentives or other privileges, for failure of a Member to complete a verification process as required. Should there be any dishonest, fraudulent conduct or abuse of Membership or misconduct in Membership application, the Club reserves the right to take further action.
6. In event of any disputes, New World Loyalty Programme Limited (“NWLP”), New World CLUB and Coucou (HK) Catering Management Co. Ltd reserve the right of final decision and reserve the rights to amend the terms and conditions without prior notice.
7. NWLP and New World CLUB are neither the vendor nor the service provider and shall not be liable for the quality of the product or service provided by the vendor.
8. For enquiries, please contact New World CLUB Service Hotline at (852) 2138 3311 or email to enquiry@newworldclub.com.hk. Service hours: 9:00am – 6:00pm.
9. In case of discrepancies between the provisions of the English and Chinese versions of these terms and conditions, the English version shall prevail.